FUYL Tower 5 or 15™

PC Locs Cloud Subscriptions

FUYL Tower and PC Locs Cloud offer a complete hardware and software solution to efficiently charge, store, secure and manage workflow for mobile devices.

Choose the PC Locs Cloud Subscription that best fits for your organisation.

Features	No Cloud Subscription	Cloud Admin	Cloud Managed	Cloud Integrated
Public Mode	✓	✓	✓	✓
Bay access via PIN or RFID	✓	✓	✓	✓
Basic administration from Tower display	✓	✓	✓	✓
Multiple Cloud administration roles/types		✓	✓	✓
Remote, web-based station administration		✓	✓	✓
Over-the-air updates		✓	✓	✓
Event log and reporting		✓	✓	✓
Bulk operations		✓	✓	✓
Assign users			✓	✓
Check-in/check-out workflow			✓	✓
Break/fix workflow			✓	✓
Curfew			✓	✓
Cloud API				✓
Webhooks				✓

All Towers managed under a Cloud Subscription/account must utilise the same subscription tier. Please contact us for pricing.

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FUYL Tower 5 or 15™
PC Locs Cloud Subscription Glossary

Public Mode

In Public Mode, the FUYL Tower functions as a public charging station where users can choose an empty/available bay (green LED), enter a PIN or swipe an RFID card to reserve that bay, and secure their device inside for later retrieval. After the bay has been reserved, the LED will turn white, indicating to other users that the bay is reserved. When the bay has been re-opened by the user to retrieve their device, their PIN or RFID is automatically cleared from that bay, and the bay is available for the next user (the bay LED will turn back to green after the door is pushed closed). This mode functions very similarly to a hotel safe.

Bay access via PIN or RFID

The keypad and RFID reader built into the control door give customers maximum choice for accessing the bays on the Tower. The full capabilities of the RFID workflow is determined by a paid PC Locs Cloud Subscription.

Basic administration from Tower display

FUYL Towers can be administered directly from the hardware (LCD display on the Tower). A *Station Admin* can lock down bays, unblock bays in error state, inspect the contents of bays, open & close doors and more.

Admin types

Owner: The *Owner* has complete administration control of the Tower. The *Owner* profile can invite and create as many as they like. Owners can create, review, update and delete anything.

Admin: An *Admin* cannot delete other *Admins* but can do everything else that an *Owner* can do.

Station Admin: *Station Admin* can only perform administrative functions that are available on the Tower's LCD menu. *Station Admins* do not have access to the PC Locs Cloud portal.

Over-the-air updates

New features are automatically available to customers as they are released to Cloud, without the need to download anything from the Tower. As updates become available, the Cloud portal will display an 'update available' icon so that admins can apply the updates to their product(s).

Remote station administration via web-based portal

Manage all of your PC Locs FUYL Towers from one portal, no matter the location.

FUYL Towers can be on-boarded into a Cloud account and administered remotely using the Cloud portal, rather than using the physical LCD screen and number pad on the Tower. Remote Administration includes:

Unlock: This action unlocks a compartment and clears the PIN

Offline: This action puts the bay in an offline state, preventing user access so that Admins can quarantine, inspect or update bay contents (if applicable)

Clear user: This action removes user access from a reserved bay

Tower lockdown: This action puts a Tower in lockdown state preventing user access to entire Towers

Event log

All interactions with the FUYL Tower(s) are logged in an event log. These logs can be viewed centrally from the Cloud. Reporting includes ability to export CSV file of the event log.

Bulk operations

PC Locs Cloud makes setting up FUYL Tower configurations fast by allowing admins to set bulk settings from the account level based on their Cloud subscription tier.

It is possible to override the account-level settings on individual Towers should admins want to configure Towers with different settings. E.g., bulk operations include configuring network settings, assigning users and changing Tower mode settings.

Assign users

PC Locs Cloud has a built-in User Directory that enables admins to control who is allowed to use FUYL Towers. Users can be assigned to the entire group of Towers, single Towers or individual Bays. Users can be created directly in the Cloud Portal or can be imported from a CSV file. Users can be granted access with RFID or a unique PIN. When users are assigned to Towers, the event log allows for an easy audit trail of who accessed which bay and when.

Check-in/check-out workflow

The PC Locs Cloud allows admins to change Tower settings in a specific configuration that facilitates check-in/check-out workflow.

Break/fix workflow

The Cloud allows admins to change Tower settings in a specific configuration that facilitates break/fix workflow.

Curfew

PC Locs Cloud allows admins to configure Tower settings to restrict access to the Tower or a group of Towers. Curfews can be set for specific days, every day, single time spans per day or multiple time spans per day.

Cloud API

PC Locs Cloud API allows programmatic access to the Cloud. This allows customers to create their own applications for users to interact with. (E.g., users would interact with an interface via an iPad for checking devices in and out, as opposed to a Tower's LCD monitor.)

Any existing programs can also be integrated using Cloud API. This allows customers to continue to use software they already use–such as the help desk software–as part of the workflow for which they are using the Tower(s).

Webhooks

Webhooks allow admins to send real-time events from FUYL Towers to other systems to enable automation of downstream workflows.

How this works is all events from the Tower(s) on-boarded into the PC Locs Cloud are automatically sent to the Cloud events log. In the Cloud portal, admins can register a webhook for specific events they are interested in and get PC Locs Cloud to forward the event information to the preferred downstream system. E.g., ServiceNow® can take automated actions when those events are received.

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